



AGENDA ITEM: 11

CABINET: 13 MARCH 2012

**EXECUTIVE OVERVIEW &
SCRUTINY COMMITTEE:
29 MARCH 2012**

Report of: Transformation Manager

Relevant Head of Service: Managing Director (Transformation)

Relevant Portfolio Holder: Councillor D Westley

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SUBJECT: PERFORMANCE MANAGEMENT FRAMEWORK 2012/13

Borough wide interest

1.0 PURPOSE OF THE REPORT

- 1.1 To seek approval for the Suite of Performance Indicators (Appendix A) to be adopted as the Council's Corporate PI Suite 2012/13.

2.0 RECOMMENDATIONS TO CABINET

- 2.1 That the draft Suite of Performance Indicators 2012/13 (Appendix A) and targets be approved as being most important in terms of delivering the Council's Business Plan and adopted as the Council's Corporate PI Suite 2012/13.
- 2.2 That it be noted that the Performance Indicators listed in Appendix B to the report previously reported in 2011/12, have been removed from the Suite of Performance Indicators for 2012/13 for the reasons stated in the table.
- 2.3 That the Transformation Manager, in consultation with the Portfolio Holder for Resources & Transformation, be authorised to finalise the suite having regard to comments from Executive Overview and Scrutiny Committee made on 29 March 2012, and to amend the finalised suite in year in response to any issues that may arise (for example government policy and the monitoring period of the JVC in respect of Exchequer Services and ICT).
- 2.4 That call-in is not appropriate for this item as it is being considered at the next meeting of Executive Overview & Scrutiny Committee on 29 March 2012.

3.0 RECOMMENDATIONS TO EXECUTIVE OVERVIEW AND SCRUTINY COMMITTEE

- 3.1 That the Committee consider the draft Suite of Performance Indicators 2012/13 (Appendix A) and comment as appropriate.
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4.0 BACKGROUND

- 4.1 Following revisions to the corporate priorities as detailed in the *Business Plan 2012/13 Refresh*, a review of the 2011/12 suite of performance indicators was undertaken.
- 4.2 A revised suite aimed at reporting performance against the priorities agreed by members through the Business Plan was developed and is attached as Appendix A. The suite will help the authority understand how well it is performing and provide information as to whether the organisation is on track to achieve the priorities.
- 4.3 Key indicators will be reported on a quarterly basis, as indicated in the Appendix, with the remainder reported annually. The quarterly reports will be structured to differentiate between strategic information (directly relevant to the corporate priorities) and performance against the service priorities/operational information.
- 4.4 It is recommended that targets for performance in 2012-13 are based on 2011/12 outturn unless otherwise indicated.
- 4.5 Appendix B details those indicators that are being recommended for deletion. Explanations for the recommendations have been provided within the table.

5.0 SUSTAINABILITY IMPLICATIONS/COMMUNITY STRATEGY

- 5.1 The information set out in this report aims to help the Council to improve service performance and is consistent with the Sustainable Community Strategy aim of providing good quality services that are easily accessible to all.

6.0 FINANCIAL AND RESOURCE IMPLICATIONS

- 6.1 There are no significant financial or resource implications arising from the recommendations within this report.

7.0 RISK ASSESSMENT

- 7.1 Monitoring and managing performance information data helps the authority to ensure it is achieving its priorities and reduces the risk of not doing so.

8.0 CONCLUSIONS

- 8.1 The proposed revisions to our suite of performance indicators provide balanced coverage of our corporate and service priorities.

Background Documents

There are no background documents (as defined in Section 100D(5) of the Local Government Act 1972) to this Report.

Equality Impact Assessment

The decision does not have a direct impact on members of the public, employees, elected members and/or stakeholders. Therefore no equality impact assessment is required.

Appendices

Appendix A – Draft 2012/13 CORPORATE PERFORMANCE INDICATOR SUITE

Appendix B – Draft 2012/13 DELETED PERFORMANCE INDICATORS